



MOHAMED HAMDHAN

Cashier / Sales

muhammedhamdhan33@gmail.com

+971 509 250 622

Dubai, UAE

01 November, 1996

WORK EXPERIENCE

Shop Assis

Dubai Library Distributors

01/2023 - 02/2024

Ajman, UAE

Tasks

- Provided excellent customer service by assisting customers with inquiries, product recommendations, and purchases.
- Assisted in achieving sales targets by actively promoting products, upselling, and cross-selling
- Maintained a comprehensive knowledge of products and promotions to enhance the customer shopping experience.
- Operated cash registers, processed transactions accurately, and provided correct change to customers.
- Balanced cash registers at the end of each shift and reported any discrepancies
- Monitored and restocked shelves to ensure products were adequately displayed and available for customers
- Maintained a clean and organized store environment.

Assistant Branch Manager

Fashion Bug (Pvt) Ltd

11/2021 - 10/2022

Colombo, Sri Lanka

Fashion Bug is a popular shopping store in Sri Lanka

Head of Cashier

Fashion Bug (Pvt) Ltd

09/2019 - 10/2021

Colombo, Sri Lanka

Fashion Bug is a popular shopping store in Sri Lanka

Cashier / Sales

Fashion Bug (Pvt) Ltd

02/2016 - 08/2019

Colombo, Sri Lanka

Fashion Bug is a popular shopping store in Sri Lanka

EDUCATION

Diploma in Computerized Accounting

E-Soft Metro Campus

08/2015 - 02/2016

Colombo, Sri Lanka

High School

General Certificate of Education Advanced Level

2015

Balangoda, Sri Lanka

High School

General Certificate of Education Ordinary Level

2012

Balangoda, Sri Lanka

LANGUAGES

English

Full Professional Proficiency

Tamil

Native or Bilingual Proficiency

Hindi

Limited Working Proficiency

Sinhala

Native or Bilingual Proficiency

Arabic

Limited Working Proficiency

SKILLS

- Excellent customer service and interpersonal skills
- Strong communication and teamwork abilities
- Proficient in cash handling and transaction processing
- Knowledgeable about the products and services offered by the store.
- Microsoft office
- Analytical thinker and problem solver.
- Availability to work flexible shifts
- Customer Relationship Management (CRM) Planning and Coordination