

Hussain Aslam Awzan Ahmed

Building No. 1524

Muweilah, Sharjah.

UAE

21/05/2024

To

The Manager

Dialog Customer Service

Matara,

Sri Lanka

**Subject: Request for Replacement of Lost SIM Card**

Dear Sir/Madam,

I hope this letter finds you well. I am writing to inform you that my Dialog SIM card with the number **074 025 3959**, which is registered under my name, Hussain Aslam Awzan Ahmed, with the ID number **980301290v**, has been lost.

As I am currently abroad and unable to visit your office in person, I hereby authorize my mother, Mrs. Mohamed Naeem Raveena Shreen (**ID : 765390818v**), to act on my behalf in obtaining a replacement SIM card with the same number. I have instructed her to provide you with all the necessary documentation and identification for verification purposes.

Please find attached a copy of my National ID and a signed authorization letter for my mother. I trust that you will facilitate this process and provide the necessary assistance to my mother during her visit to your office.

I would appreciate it if you could expedite this matter and ensure that the replacement SIM card is activated promptly. Your cooperation in this regard is highly valued.

Thank you for your attention to this matter. Please do not hesitate to contact me via email at [awzanahmed@gmail.com](mailto:awzanahmed@gmail.com) or Whatsapp +971 50 3121 841 should you require any further information or clarification.

Yours sincerely,



Awzan